



RUTLAND RETREATS

Rutland Retreats Holiday Booking Terms and Conditions

These terms and conditions apply to the arrangement of holiday bookings of Privately-Owned Retreats (part 2) and bookings of Retreats owned by Rutland Retreats Limited (part 3).

The following general terms apply to both types of bookings.

Part 1 – General Booking Terms

These General Booking Terms apply to your booking whether we are arranging on your behalf, the booking of a Privately-Owned Retreat or you book a Retreat owned by Rutland Retreats Limited.

Booking your stay at Rutland Retreats

Please read these Terms and Conditions carefully as together with your Confirmation of Booking and any other information we brought to your attention prior to your booking being confirmed they make up your agreement with us.

These Terms and Conditions make it clear whether we act only as agent in respect of the booking we take and make on your behalf (Part 2) or whether your booking is made directly with Rutland Retreats Limited (Part 3).

We aim to provide Terms and Conditions which are easily understandable. If there is any term that you do not understand, then please let us know.

If you require these Terms and Conditions or your Booking Confirmation in braille, audio file or large print then please ask and we are happy to provide them.

Information about us and how to contact us

1. Rutland Retreats Limited is a company registered in England. Our company registered number is 07112252. Our registered office address is The Avenue, Exton, Oakham, LE15 8AH. Our registered VAT number is 141328834.
2. If you have any questions or complaints please contact us. You can contact us by telephoning 01572 724678 or by emailing us at info@rutlandretreats.co.uk

Changes to our Terms

3. The law and how we have to operate the Estate may change from time to time. If this happens then we may need to update our Terms and Conditions. You will be able to find the latest version on our website or at our Hotel reception.
4. If we make any significant changes to our Terms and Conditions after you have Booked your stay which has a materially adverse effect on your Booking, we will give you the option to cancel with a full refund.

Events Outside Our Control

5. We will not be liable for compensation, or responsible for any failure to perform any of our obligations under these Terms and Conditions caused by an Event Outside Our Control.

6. If an Event Outside Our Control affects the performance of our obligations under these Terms we will contact you as soon as reasonably possible to notify you:
 - a. we may cancel your Booking and refund your payments, or
 - b. arrange alternative Accommodation of an equivalent standard at the Estate or on alternative dates which you may choose to accept. If you do not we will refund your payments.

Checking in and checking out

7. Your accommodation will be available from 4pm. A code will be provided to the secure key safe situated outside of the front of your Retreat.
8. Check out is by 10am on the date of departure. Please return keys to secure key safe and ensure that it is closed and locked before leaving.
9. Early/late checkout may be available subject to availability, prior agreement with us and payment of an additional charge.
10. Any loss of keys will be subject to a replacement charge to either the keys or the locks of the Retreat.

Antisocial behaviour

11. The Estate imposes silence after Midnight you are asked to comply.
12. If during your stay with us:
 - a. your behaviour is antisocial or in our reasonable opinion is likely to spoil the enjoyment of the Estate for others or cause damage to property;
 - b. you behave aggressively or abusively towards our staff or visitors to the Estate; or
 - c. you cause excessive noise,you will be required to leave immediately in which event you will not be entitled to a refund.
13. If, prior to your stay it is reasonable to believe that you may engage in antisocial behaviour on our Estate we may cancel your Booking and refund payments you have made to us.

Pets

14. Dogs are only permitted in dog friendly accommodation of which there is limited availability.
15. A maximum of 2 dogs are permitted in the dog friendly accommodation.
16. Dogs must not be left unattended on the Estate and must be kept on a lead.
17. Dog fouling must be cleaned up immediately and placed in the dog bins situated on the estate.

Garden Rules

18. Do not use barbecues or hot plates on any type of garden furniture. Guests must use the barbecue pits provided and dispose of any "hot items" in the metal bins provided.
19. The hire of outside apparatus such as, but not limited to, hot tubs, bouncy castles, etc, must be agreed with Rutland Retreats Limited prior to arrival.

Other important Terms

20. We may transfer our rights and obligations under these Terms and Conditions to another organisation and we will always notify you in writing if this happens but this will not affect your rights or our obligations under these Terms and Conditions.
21. You may only transfer your rights or your obligations under these Terms and Conditions to another person if we agree in writing beforehand.
22. This contract is between you and us. No other person has the right to enforce any of its Terms.
23. Each of the paragraphs of these Terms and Conditions operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in effect.

24. If we fail to insist that you perform any of your obligations under these Terms and Conditions, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a breach of these Terms and Conditions by you, we will only do so in writing, and that will not mean that we will automatically waive any later breach by you.
25. We expect you to adhere to any Government guidelines whilst in your Retreat or on any part of the Estate.

Part 2 – Agency Bookings

The following Booking Terms and Conditions apply only if we are acting as agent in securing a booking on your behalf of a privately-owned Retreat.

Definitions

When the following words are used in these Terms and Conditions, this is what they will mean:

Accommodation: the privately-owned accommodation that we are securing on your behalf, as set out in the Booking

Booking: your request for us to arrange the Accommodation on your behalf.

Booking Confirmation: our acceptance of your Booking

Event Outside Our Control: any act or event beyond ours or the private owner of the Accommodation's reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, pandemic, epidemic or other natural disaster, or failure of public or private telecommunications networks.

Estate: Rutlands Retreats Limited, The Avenue, Exton, Oakham, Rutland, LE15 8AH

Terms and Conditions: these terms and any other terms or documents they refer to

We/our/us: Rutland Retreats Limited acting as agent for the private owner of the Accommodation.

You/your: You or the members of your party

When we use the words "writing" or "written" in these Terms and Conditions, this will include email unless we say otherwise.

Our contract with you

1. We act as agent for the private owner of the Accommodation. We will provide you with information on the Retreats and a reservation service. When you submit a Booking to us this does not mean that it has been accepted. It may or may not be. We will make all reasonable attempts to secure the Accommodation on your behalf. If we are unable to do so, we will inform you of this and we will not accept the Booking and refund payments you have already made.
2. Please check your Booking Confirmation carefully as soon as you receive it and inform us of any discrepancies. If any are our fault we will do our best to remedy the situation.
3. If we are unable to accept your Booking, we will inform you of this and will not charge you. This might be because the Accommodation or essential facilities are unavailable or we have identified an error in the price or description of the Accommodation.
4. These Terms and Conditions apply whether you make a Booking via our website, by email, post, telephone or in person.

Price, payment and deposit

5. We will provide information regarding the price and availability of Retreats. However, reservations for the privately-owned Retreats will be directly with the Retreat owners whose Retreat you are booking.

6. The price of the Accommodation will be set out at the time we confirm your Booking. Prices may change at any time but price changes will not affect Bookings already confirmed with you. These prices include VAT where applicable.
7. If there is a permanent change to the rate of VAT between the date you submit your Booking and the date we send you a Booking Confirmation, we will adjust the rate of VAT that you pay, if applicable, unless you have already paid in full before the change in the rate of VAT takes effect.
8. We accept the following methods of payment
 - credit or debit card
 - bank transfer, quoting your name, please request our bank details when making a booking,
 - cheque or postal order payable to Rutland Retreats Limited.
9. A deposit of 50% of the total price is payable on booking
10. The balance is due no later than 8 weeks prior to your arrival.
11. If you do not pay when you are required to do so then we may cancel your Booking and retain your deposit.
12. Once your Booking is confirmed and deposit paid, you are responsible for payment of the full amount.
13. It is always possible that, despite our best efforts, your Accommodation may be incorrectly priced. We will normally check prices before accepting your Booking so that, where the correct price at your Booking date is less than our stated price at your Booking date, we will charge the lower amount. If the correct price at your Booking date is higher than the price stated, we may contact you for your instructions before we accept your Booking. If we accept your Booking where a pricing error is obvious and unmistakable and could reasonably have been recognised by you as a mispricing, we may end the contract and refund you any sums you have paid.

Your rights to cancel and receive a refund

14. You may cancel your Booking at any time.
15. If you need to cancel your Booking, please contact us as soon as possible in writing.
16. We shall refund you the following percentages of the total Accommodation price, including extras (less a £30 administration charge) depending on the date we receive your request to cancel:
 - a. cancellation more than 8 weeks before arrival – 100%
 - b. cancellation between 8 weeks and 1 month before arrival - 50%
 - c. cancellation less than one month before arrival - 0%
17. Once we have confirmed your Booking, you may cancel the contract at any time and receive a full refund of all the payments you have made to us by giving us notice if any of the following occur:
 - a. we or the private owner of the Accommodation, break this contract in any material way and we do not correct or fix the situation within a reasonable period
 - b. we change these Terms and Conditions to your material disadvantage.

Changing your Booking

18. You may make a change to your Booking by contacting us prior to the start of your stay subject to availability. If you wish to change your Booking the following will apply:
 - a. we will be unable to refund the difference in price if your altered Booking is one which ordinarily would be charged at a lower price at the date we receive notice from you that you wish to change.
 - b. you will also have to pay us the difference in price if the altered Booking is one which ordinarily would be charged an additional amount at the date we receive notice from you that you wish to change.

Our rights to cancel and the refund you will receive

19. We may have to cancel a Booking due to the unavailability of the Accommodation, key personnel or key facilities without which we cannot arrange the Accommodation. If this happens:

- a. we will promptly contact you to let you know
 - b. we may cancel your Booking and refund your payments or offer to arrange alternative Accommodation and refund any payments for Accommodation not yet provided to you less the cost of the alternative Accommodation.
 - c. if we offer to arrange alternative Accommodation you may still choose to cancel your Booking and we will refund the payments you have made to us.
20. We may cancel the contract for arranging the Accommodation at any time with immediate effect if:
- a. you do not pay us when you are supposed to; or
 - b. you are in breach of these Terms and Conditions in any other material way and you do not remedy the situation within a reasonable period after we ask you to.
21. We promise to keep all our customers safe. We ask you not to book if the law prevents you visiting or staying with us or if Government guidance means that you should not visit or stay with us, even if the law still allows you to do. Our promise also means that there are limited circumstances in which we may need to cancel your holiday.
- We have the right to cancel your holiday, or any unused days, if the law prevents you visiting or staying with us. If your holiday has not started, then we will refund your booking in full less any costs we have already incurred on your holiday which we cannot recover elsewhere ("Direct Costs"). If your holiday has started, then we will refund in full any days unused when we cancel, again less any Direct Costs, We will not charge an administration fee.
 - We also have the right to cancel your holiday, or any unused days, if Government guidance means that you should not visit or stay with us, even if the law still allows you to do. If your holiday has not started, then we will refund your booking in full. If your holiday has started, then we will refund in full any days unused when we cancel. We will not charge an administration fee and we will not deduct any Direct Costs.

Providing Accommodation

21. We will arrange for the supply of the Accommodation to you from the date set out in the Booking Confirmation, for the named individuals stated on the Booking Confirmation with the additional services set out in the Booking Confirmation.
22. We will make every effort to arrange the provision of the Accommodation. However, we may be unable to do so due to an Event Outside Our Control.
23. The Estate may have to make minor changes to the facilities, and some may be unavailable due to maintenance at any time so please enquire about their availability before you book.
24. We may need certain information from you in order to arrange the Accommodation, including but not limited to the following:
 - a. the number of people for whom the Booking is made, their names, contact details and whether they are each under the age of 18
 - b. whether you wish to bring a dog
 - c. any special requirements, such as access to the Estate or Accommodation.
 - d. If you do not, after being asked by us, provide us with this information, or if you provide us with incomplete or incorrect information, we may make an additional charge of a reasonable sum to cover any extra items or work required or alternatively we may cancel your Booking. If you do not pay any additional charge, we may cancel your Booking.

Your liability for damage

25. Please look after your Accommodation and the Estate facilities so that they may be enjoyed by all. You must leave the Accommodation clean and tidy on the day of your departure otherwise you may incur an additional cleaning charge. You must report any accidental damage to reception immediately, so that we can make a repair or replacement on behalf of the private owner of the Accommodation.
26. If a small item is broken and only if it is on the list of equipment in the larder cupboard, then please leave money to cover the cost of the damaged item together with a note, prior to departing the Retreat.

27. We inspect the Accommodation between your departure and the arrival of the next guest. You may be charged for loss or damage caused by you which either the private owner incurs or we incur on behalf of the private owner of the Accommodation.
28. You may be asked to pay a refundable security deposit. This will be payable by debit or credit card prior to your arrival or on arrival and refunded by the same method of payment.
29. An amount of the security deposit will be retained to cover the cost to us or the private owner of the Accommodation, of damage caused by you or your party to the Accommodation or the Estate. If you or your party cause us or the private owner of the Accommodation loss or damage costing more than the refundable security deposit we will require you to pay an additional amount.

Group booking

30. The number of people staying in the Accommodation must not exceed the maximum number it is intended for as shown when you request a Booking.
31. If you breach this clause we may cancel your Booking without refund and require you to leave the Estate.

If there is a problem with the Accommodation

32. In the unlikely event that there is any problem with the Accommodation or the Estate:
 - please tell us as soon as reasonably possible
 - please give us a reasonable opportunity to put it right, we will use every effort to repair or fix any defect as soon as reasonably practicable.
33. If any problem with the Accommodation or the Estate which is our fault (or the fault of the private owner of the Accommodation) means we are obliged to cancel your Booking, we will refund payments made for Accommodation not yet provided to you.
34. As a consumer, you have legal rights in relation to this agreement. Advice about those rights is available from Citizens' Advice Bureau or Trading Standards. Nothing in these Terms and Conditions will affect these legal rights.

Our liability to you

35. If we fail to comply with these Terms and Conditions or are negligent, we are responsible for loss or damage you suffer as a foreseeable result of our breach or our negligence but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it is an obvious consequence of our breach or if it was contemplated by you and us at the time we entered into this contract.
36. We are not liable for any loss relating to personal belongings or damage to personal property, including motor vehicles, and you are advised to arrange your own personal insurance for the period of your stay.
37. Unless we agree otherwise in writing, we only arrange the Accommodation for private use. You agree not to use the Accommodation for any commercial purpose and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
38. We do not exclude or limit in any way our liability for:
 - a. death or personal injury caused by our negligence or the negligence of the private owner of the Accommodation, our employees, agents or subcontractors; or
 - b. fraud or fraudulent misrepresentation.

How we may use your personal information

39. We will use the personal information you provide to us for the purpose of acting as agent, to:
 - arrange the Accommodation
 - process your payment for the Accommodation
 - inform you about similar Accommodation, offers or products that we provide or arrange on behalf of our private owners, but you may stop receiving this information at any time by contacting us.

40. We will not give your personal data to the private owner of the Accommodation or any third party unless the law requires us to do so or it is necessary in order to enable us to arrange the Booking.

These entire Terms and Conditions are governed by English law. You and we both agree to submit to the jurisdiction of the English courts.

Part 3 – Bookings of Retreats owned by Rutland Retreats Limited.

The following Booking Terms and Conditions apply only if you are booking a Retreat owned by Rutland Retreats Limited.

Definitions

When the following words are used in these Terms and Conditions, this is what they will mean:

Accommodation: the accommodation that we are providing to you, as set out in the Booking

Booking: your request to us for the Accommodation

Booking Confirmation: our acceptance of your Booking

Event Outside Our Control: any act or event beyond our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, pandemic, epidemic or other natural disaster, or failure of public or private telecommunications networks.

Estate: Rutlands Retreats Limited, The Avenue, Exton, Oakham, Rutland, LE15 8AH

Terms and Conditions: these terms and any other terms or documents they refer to

We/our/us: Rutland Retreats Limited

You/your: You or the members of your party

When we use the words “writing” or “written” in these Terms and Conditions, this will include email unless we say otherwise.

Our contract with you

1. We act as agent for the private owner of the Accommodation. We will provide you with information on the Retreats and a reservation service. When you submit a Booking to us this does not mean that it has been accepted. It may or may not be. We will make all reasonable attempts to secure the Accommodation on your behalf. If we are unable to do so, we will inform you of this and we will not accept the Booking and refund payments you have already made.
2. Please check your Booking Confirmation carefully as soon as you receive it and inform us of any discrepancies. If any are our fault we will do our best to remedy the situation.
3. If we are unable to accept your Booking, we will inform you of this and will not charge you. This might be because the Accommodation or essential facilities are unavailable or we have identified an error in the price or description of the Accommodation.
4. These Terms and Conditions apply whether you make a Booking via our website, by email, post, telephone or in person.

Price, payment and deposit

5. The price of the Accommodation will be set out at the time we confirm your Booking. Prices may change at any time but price changes will not affect Bookings already confirmed with you. These prices include VAT.
6. If there is a permanent change to the rate of VAT between the date you submit your Booking and the date we send you a Booking Confirmation, we will adjust the rate of VAT that you pay, if applicable, unless you have already paid in full before the change in the rate of VAT takes effect.

7. We accept the following methods of payment
 - credit or debit card
 - bank transfer, quoting your name, please request our bank details when making a booking,
 - cheque or postal order payable to Rutland Retreats Limited.
8. We will not send you a reminder to pay.
9. A deposit of 50% of the total price is payable on booking.
10. The balance is due no later than 8 weeks prior to your arrival.
11. If you do not pay when you are required to do so then we may cancel your Booking and retain your deposit.
12. Once your Booking is confirmed and deposit paid you are responsible for payment of the full amount.
13. It is always possible that, despite our best efforts, your Accommodation may be incorrectly priced. We will normally check prices before accepting your Booking so that, where the correct price at your Booking date is less than our stated price at your Booking date, we will charge the lower amount. If the correct price at your Booking date is higher than the price stated, we may contact you for your instructions before we accept your Booking. If we accept your Booking where a pricing error is obvious and unmistakable and could reasonably have been recognised by you as a mispricing, we may end the contract and refund you any sums you have paid.

Your rights to cancel and receive a refund

14. You may cancel your Booking at any time.
15. If you need to cancel your Booking, please contact us as soon as possible in writing.
16. We shall refund you the following percentages of the total Accommodation price, including extras (less a £30 administration charge) depending on the date we receive your request to cancel:
 - a. cancellation more than 8 weeks before arrival - 100%
 - b. cancellation between 8 weeks and 1 month before arrival - 50%
 - c. cancellation less than one month before arrival - 0%
17. Once we have confirmed your Booking, you may cancel the contract at any time and receive a full refund of all the payments you have made to us by giving us notice if any of the following occur:
 - a. we break this contract in any material way and we do not correct or fix the situation within a reasonable period
 - b. we change these Terms and Conditions to your material disadvantage.

Changing your booking

18. You may make a change to your Booking by contacting us prior to the start of your stay subject to availability. If you wish to change your Booking the following will apply:
 - a. we will be unable to refund the difference in price if your altered Booking is one for which a lower price at the date we receive notice from you that you wish to change.
 - b. you will also have to pay us the difference in price if the altered Booking is one for which an additional amount at the date we receive notice from you that you wish to change.
19. We promise to keep all our customers safe. We ask you not to book if the law prevents you visiting or staying with us or if Government guidance means that you should not visit or stay with us, even if the law still allows you to do. Our promise also means that there are limited circumstances in which we may need to cancel your holiday.
 - We have the right to cancel your holiday, or any unused days, if the law prevents you visiting or staying with us. If your holiday has not started, then we will refund your booking in full less any costs we have already incurred on your holiday which we cannot recover elsewhere ("Direct Costs"). If your holiday has started, then we will refund in full any days unused when we cancel, again less any Direct Costs. We will not charge an administration fee.
 - We also have the right to cancel your holiday, or any unused days, if Government guidance means that you should not visit or stay with us, even if the law still allows you to do. If your holiday has not

started, then we will refund your booking in full. If your holiday has started, then we will refund in full any days unused when we cancel. We will not charge an administration fee and we will not deduct any Direct Costs.

Our rights to cancel and the refund you will receive

20. We may have to cancel a Booking due to the unavailability of the Accommodation, key personnel or key facilities without which we cannot provide the Accommodation. If this happens:
 - a. we will promptly contact you to let you know
 - b. we may cancel your Booking and refund your payments or offer to arrange alternative Accommodation and refund any payments for Accommodation not yet provided to you less the cost of the alternative Accommodation.
 - c. if we offer to arrange alternative Accommodation you may still choose to cancel your Booking and we will refund the payments you have made to us.
21. We may cancel the contract for the Accommodation at any time with immediate effect if:
 - a. you do not pay us when you are supposed to; or
 - b. you are in breach of these Terms and Conditions in any other material way and you do not remedy the situation within a reasonable period after we ask you to.

Providing Accommodation

22. We will supply the Accommodation to you from the date set out in the Booking Confirmation, for the named individuals stated on the Booking Confirmation with the additional services set out in the Booking Confirmation.
23. We will make every effort to provide the Accommodation. However, we may be unable to do so due to an Event Outside Our Control.
24. The Estate may have to make minor changes to the facilities, and some may be unavailable due to maintenance at any time so please enquire about their availability before you book.
25. We may need certain information from you in order to provide the Accommodation, including but not limited to the following:
 - a. the number of people for whom the Booking is made, their names, contact details and whether they are each under the age of 18
 - b. whether you wish to bring a dog
 - c. any special requirements, such as access to the Estate or Accommodation.
 - d. If you do not, after being asked by us, provide us with this information, or if you provide us with incomplete or incorrect information, we may make an additional charge of a reasonable sum to cover any extra items or work required or alternatively we may cancel your Booking. If you do not pay any additional charge, we may cancel your Booking.

Your liability for damage

26. Please look after your Accommodation and the Estate facilities so that they may be enjoyed by all. You must leave the Accommodation clean and tidy on the day of your departure otherwise you may incur an additional cleaning charge. You must report any accidental damage to reception immediately, so that we can make a repair or replacement.
27. If a small item is broken and only if it is on the list of equipment in the larder cupboard, then please leave money to cover the cost of the damaged item together with a note, prior to departing the Retreat.
28. We inspect the Accommodation between your departure and the arrival of the next guest. You may be charged for loss or damage caused by you.
29. You may be asked to pay a refundable security deposit. This will be payable by debit or credit card prior to your arrival or on arrival and refunded by the same method of payment.
30. An amount of the security deposit will be retained to cover the cost to us of damage caused by you or your party to the Accommodation or the Estate. If you or your party cause us loss or damage costing more than the refundable security deposit we will require you to pay an additional amount.

Group booking

31. The number of people staying in the Accommodation must not exceed the maximum number it is intended for as shown when you request a Booking.
32. If you breach this clause we may cancel your Booking without refund and require you to leave the Estate.

If there is a problem with the Accommodation

33. In the unlikely event that there is any problem with the Accommodation or the Estate:
 - a. please tell us as soon as reasonably possible
 - b. please give us a reasonable opportunity to put it right, we will use every effort to repair or fix any defect as soon as reasonably practicable.
34. If any problem with the Accommodation or the Estate which is our fault means we are obliged to cancel your Booking, we will refund payments made for Accommodation not yet provided to you.
35. As a consumer, you have legal rights in relation to this agreement. Advice about those rights is available from Citizens' Advice Bureau or Trading Standards. Nothing in these Terms and Conditions will affect these legal rights.

Our liability to you

36. If we fail to comply with these Terms and Conditions or are negligent, we are responsible for loss or damage you suffer as a foreseeable result of our breach or our negligence but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it is an obvious consequence of our breach or if it was contemplated by you and us at the time we entered into this contract.
37. We are not liable for any loss relating to personal belongings or damage to personal property, including motor vehicles, and you are advised to arrange your own personal insurance for the period of your stay.
38. Unless we agree otherwise in writing, we only supply the Accommodation for private use. You agree not to use the Accommodation for any commercial purpose and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
39. We do not exclude or limit in any way our liability for:
 - a. death or personal injury caused by our negligence, our employees, agents or subcontractors; or
 - b. fraud or fraudulent misrepresentation.

How we may use your personal information

40. We will use the personal information you provide to us to:
 - a. provide the Accommodation
 - b. process your payment to us
 - c. inform you about similar Accommodation, offers or products that we provide or arrange on behalf of our private owners, but you may stop receiving this information at any time by contacting us.
41. We will not give your personal data to any third party unless the law requires us to do so.

These entire Terms and Conditions are governed by English law. You and we both agree to submit to the jurisdiction of the English courts.



Barnsdale Lodge

RUTLAND

HOTEL Restaurant Events

The Avenue, Oakham, Rutland LE15 8AH tel: 01572 724678 reception@barnsdalelodge.co.uk

www.barnsdalelodge.co.uk